



To: Sarah Seibers, Director of Catering and Conference Services

CC: David Mariotti, General Manager

From: Julie W. Nee, VP Training, The Jon Gordon Companies

Dear Sarah-

Thank you so much for an incredible event!

As you know, this was our first public event post-COVID. After rescheduling twice and between connecting with your team directly multiple times and working with our attendees individually, we decided to go forward. Your team truly did everything to work with us and ensure that all of our attendees felt safe. Everyone in the hotel followed a mask protocol, we had multiple hand sanitizer stations throughout the room, and I actually saw the event team pre-sanitizing all of the table surfaces before our group came into the room. The F&B team adjusted the lunch buffets and snacks to be sure everything was individually portioned or served only by them and they even found a way to make the coffee touchless! We spread out our attendees and did 3 people per table vs. our normal of 6 and our group felt comfortable with that. We also were able to maintain interactive activities and just had people pop on their masks when we were up and moving around collaborating with each other.

All in all, it felt like a huge win to be in person again. Based on the way One Ocean handled us throughout the entire process this year, we will DEFINITELY be coming back!

Thank you again to your entire team who made us feel like a trusted partner, not just a customer, every step of the way!

Very sincerely,

A handwritten signature in black ink, appearing to read "Julie Nee". The signature is fluid and cursive, with a large loop at the end.